

Follett Software

BEHIND EVERY GREAT SCHOOL DAY.

"Working together is the biggest thing that's going to help the schools as we move forward."

Andrew Burlingame
Director of Facilities & Operations, Chenango Valley CSD

- 13,900+** DISTRICTS WORLDWIDE
- 72,000+** SCHOOL SITES
- 49M+** STUDENTS SUPPORTED
- 160** COUNTRIES
- 4M+** DAILY LOGINS
- 151.9M+** ASSETS MANAGED
- 97%** RENEWAL RATE
- 99.9%** PLATFORM UPTIME

When a student finds the book that changes everything, there's a librarian behind that.
When a teacher's Chromebook is fixed before first period, there's an IT team behind that.
When the building is safe and the schedule runs, there's a facilities crew behind that.

And behind all of them? Follett Software.



KNOWLEDGE & LEARNING

The best librarians make it look effortless. **We handle the part that isn't.**

825M+

Library copies managed across the platform

65%

Percentage of U.S. school districts who use Follett Destiny©

10M+

Additional resources circulated through Accessit

30

days average to value from implementation to full impact

DISTRICT OPERATIONS

When a teacher's tech works and the building runs, nobody notices. **That's the point.**

1,334,754

Work orders & help desk requests resolved in 2025

64+

Integrations connected to one SIS, meaning zero rip-and-replace.

"Data drives decisions. And Aspen makes it easy to pull what we need, when we need it."

Sara Douglas, Campbell County Schools, TN

★ New in 2026

IT Asset Manager, purpose-built for K-12. A unified command center for seamless IT visibility

FOLLETT SOFTWARE AI

Embedded intelligence. Already at work in nearly 1,000 districts.

810+

Districts Active

8,000+

School sites

2,450+

Educators Using AI

21,000+

AI Conversations

Expanding to Technology & Facilities Suites in 2026 and Student Information in 2027.

CUSTOMER SUCCESS

Real people. Real answers. **Every time you call.**

97.5%

Calls answered live

~90%

Answered within 60 seconds

92%+

First contact resolution

960+

Combined years of K-12 expertise on our support teams

1,229+

New implementations launched in 2025

BUILT FOR THE PEOPLE WHO BUILD THE FUTURE.