

# From scattered spreadsheets to a more organized IT process

One district IT leader shared how IT Asset Manager helped bring inventory and ticketing into one place, with a rollout that felt manageable from the start.



“Having a centralized spot for tickets and assets has already been a major improvement, and we haven’t fully rolled it out yet.”

**Ben Anderson**

Assistant Director of Technology

## BEFORE

### Too many spreadsheets, too many places

Before adopting IT Asset Manager, Ben Anderson’s team managed inventory and tickets across multiple Google Sheets stored in different places. That made it harder to stay organized and work from one reliable source.

## EARLY VALUE

### Improvement showed up early

Even before full rollout, having one centralized place for tickets and assets was already a major improvement. Ben also highlighted easier ticket submission for end users.



## ROLLOUT

### Implementation felt achievable

Ben shared that the setup and rollout were “pretty painless,” with clear instructions, small objectives, and responsive support from the Implementation Team.

## PILOT FEEDBACK

### A strong early response

Teachers and librarians responded well to the clean, user-friendly interface. Ben said librarians fully transitioned to IT Asset Manager and haven’t looked back.

## A FINAL TAKEAWAY

“I would recommend IT Asset Manager. The interface is very customizable, it is easy to import existing data, and the Implementation Team was helpful and responsive throughout each step.”

**Ben Anderson** | Assistant Director of Technology  
Holden R-3 School District

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