

How One District Unlocked More Value from Facilities Schedules

With the right support and stronger internal alignment, Eastern Lancaster County School District turned an existing investment in Facilities Schedules into a system MaryAnn Harple now recommends to others.

“Once we got everyone on board with the proper use of the system, life has been magical. I fell in love with Schedules and preferred it even over what I had been using for 10 years at my prior district.”

Mary Ann Harple

Eastern Lancaster County School District, Pennsylvania

It was already in place — but not being used to its full potential.

When Mary Ann joined Eastern Lancaster County School District, Facilities Schedules was already established. Because she had worked with a competing system at a previous district, she came in with a strong point of comparison.

Mary Ann said “the software was already in use when I came, but it was quite easy for me to get up and running and to train others.” She also quickly recognized that the district was not yet using Facilities Schedules as efficiently or effectively as it could, which limited the value teams were able to get from the platform.



Support turned things around.

As Mary Ann worked to improve how the district used the software, she partnered with the customer service team to better align Facilities Schedules with the district’s needs.

That collaboration made a meaningful difference. With consistent guidance, she was able to strengthen the district’s processes and get more value from the platform.

ONCE THE DISTRICT WAS ALIGNED, THE VALUE BECAME CLEAR

As the district strengthened its processes and made better use of the platform, Mary Ann saw more clearly what Facilities Schedules could deliver.

In her words, “Once we got everyone on board with the proper use of the system, life has been magical.” She ultimately came to prefer Facilities Schedules over the system she had used for a decade in her prior district.

A SYSTEM THAT ADAPTED TO THE DISTRICT’S NEEDS.

A big reason for success was the people behind it. Jackie said the team was well trained, and the integrations and tools made each step of the process easy to work through.

RECOMMENDATION

“I have already recommended Follett to other school districts. When scheduling software came up in a meeting with athletic staff from districts in our league, I encouraged those looking for a new system to consider Schedules.”

Mary Ann Harple

[Learn more about Facilities Schedules. »](#)